

# NOMAD STONE DATA PROTECTION & PRIVACY POLICY

Nomad Stone Ltd take the protection of your data and your privacy very seriously and know that your privacy is important to you and that you want to know how your data is being used and shared online. We respect and value the privacy of everyone who visits this website, **www.nomad-stone.com** ("our website"). Below we describe how your personal data is being used in a manner that is consistent with our obligations and your rights under the law. Please read this Privacy Policy carefully and ensure that you understand it. Your acceptance of Our Privacy Policy is deemed to occur upon your first use of our website. If you do not accept and agree with this Privacy Policy, you must stop using our website immediately.

## 1 - Definitions and Interpretation

In this Policy, the following terms shall have the following meanings: "Cookie" means a small text file placed on your computer or device by our website when you visit certain parts of Our Site and/or when you use certain features of Our Site. Details of the Cookies used by Our Site are set out below; "Cookie Law" means the relevant parts of the Privacy and Electronic Communications (EC Directive) Regulations 2003; "personal data" means any and all data that relates to an identifiable person who can be directly or indirectly identified from that data. In this case, it means personal data that you give to Us via Our Site. This definition shall, where applicable, incorporate the definitions provided in the EU Regulation 2016/679 – the General Data Protection Regulation ("GDPR"); and "We/Us/Our" means Nomad Stone Ltd.

## 2 – Nomad Stone Ltd

2.1 – The Nomad Stone website owned and operated by Nomad Stone Ltd, a limited company registered in England under Company number 13616762, whose registered address is Nomad Stone Ltd, Ashwell Accountancy, First Floor, 33 Chertsey Road, Woking, GU21 5AJ.

2.3 – Our Data Protection Officer, Sam Panteli, can be contacted by email at hello@nomadstone.com, on +44 (0) 1372-572007, or by post at Nomad Stone Ltd, Ashwell Accountancy, First Floor, 33 Chertsey Road, Woking, GU21 5AJ.



# 3 – What Does This Policy Cover?

This Privacy Policy applies only to your use of our website. Our website may contain links to other websites. Please note that we have no control over how your data is collected, stored, or used by other websites and we advise you to check the privacy policies of any such websites before providing any data to them.

## 4 – Your Rights

4.1 – All site users have rights under GDPR, which the Nomad Stone Ltd Privacy Policy and our use of personal data have been designed to uphold:

4.1.1 – The right to be informed about our collection and use of personal data;

4.1.2 – The right of access to the personal data we hold about you

4.1.3 – The right to rectification if any personal data we hold about you is inaccurate or incomplete by contacting us via hello@nomad-stone.com;

4.1.4 -You may ask Nomad Stone Ltd to delete any personal data held by us, about you;

4.1.5 – The right to restrict (i.e. prevent) the processing of your personal data;

4.1.7 - The right to object to Us using your personal data for particular purposes; and

4.2 – Nomad Stone Ltd take any complaint very seriously and would like the opportunity to rectify any problem in the first instance. You may contact us at hello@nomad-stone, or by telephone on 01372-572007. If, for any reason you are not satisfied with the resolution of your complaint, you have the right to direct your complaint to the UK's supervisory authority, the Information Commissioner's Office.

4.3 – For further information about your rights, please contact the Information Commissioner's Office or your local Citizens Advice Bureau.



## 5 – What Data Do We Collect?

Nomad Stone Ltd may collect some data, depending on the use of our website. Information such as: name; business/company name; job title; profession; demographic information such as town, contact information; country, preferences, IP address; web browser type; operating system; a list of URLs starting with a referring site, your activity on our website.

## 6 – How Do We Use Your Data

Nomad Stone Ltd use the information we collect to provide you products and services and to conduct other Nomad Stone Ltd business. We use the information for the following:

- 1. To answer/respond to your enquiries
- 2. To email and/or post messages with information about Nomad Stone Ltd
- 3. To telephone you about Nomad Stone Ltd and aspects of our business

Nomad Stone Ltd will only process your data in respect to the continuation of our legitimate interest in line with our business, if we receive your requests related to, a product or service, a call-back, or specific marketing materials; we will use your personal data to fulfil that request by making contact. Nomad Stone Ltd do not sell your personal data to any parties, we only share your personal data within Nomad Stone Ltd as described in this policy, we take your trust very seriously.

In the unusual event that we were approached by a third party, we would look to discuss this with you directly and would seek your direct, written permission before interacting with the third party.

## 7 - Sharing Information

We wish to make it abundantly clear that Nomad Stone Ltd do not sell your personal data to any parties whatsoever externally. We share your personal data within Nomad Stone Ltd and as described in this policy, we take your trust very seriously. If approached by any third parties, we will always consult with you firstly as to whom and what the nature of their enquiry is and seek any permissions, if applicable.



## 8 - Retention Period – Personal Data

Nomad Stone Ltd will retain personal data for the required period/duration to complete the transaction specified in this Privacy Policy unless the transaction is extended, or we are obliged to by law.

## 9 - How and Where Do We Store Your Data?

Data security is very important to Us, and to protect your data We have taken suitable measures to safeguard and secure data collected through Our Site.

## 10 - Where Is Your Data Shared?

We may sometimes contract with third parties to supply services to you on our behalf. These may include marketing and search engine facilities. In some cases, the third parties may require access to some or all of your data. Where any of your data is required for such a purpose, we will take all reasonable steps to ensure that your data will be handled safely, securely, and in accordance with your rights, Our obligations, and the obligations of the third party under the law.

10.1 –Legally we may be required to share data held by us, this may include your personal data. Examples of this would be, where we are involved in legal proceedings, a court order, or a governmental authority.

## 11 – How Can You Control Your Data?

When you submit personal data via Our Site, you may be given options to restrict Our use of your data. In particular, we aim to give you strong controls on Our use of your data for direct marketing purposes (including the ability to opt-out of receiving emails from Us which you may do by unsubscribing using the links provided in Our emails and at the point of providing your details).

## 12 – Your Right to Withhold Information

12.1 – You may access certain areas of Our Site without providing any data at all. However, to use all features and functions available on Our Site you may be required to submit or allow for the collection of certain data.

12.2 – You may restrict Our use of Cookies by Accepting or Declining Cookies when you visit our site.



## 13 – GDPR & Your Data?

Anyone has the right to request to see any personal data held by Nomad Stone Ltd (where such data is held). Under GDPR, we will provide any and all information in response to your request. Feel free to get in touch with us in the first instance at hello@nomad-stone.com, or +44 (0) 1372-572007.

## Cookie Policy

HTTP cookies are small blocks of data created by a web server while a user is browsing a website and placed on the user's computer or other device by the user's web browser. Cookies are placed on the device used to access a website, and more than one cookie may be placed on a user's device during a session

## Analytics

'Analytical' cookies are used within the Nomad Stone website. These, in conjunction with our server's log files, allow us to calculate the aggregate visitors to our website and also shows us which parts of the website are most popular. We then analyse this feedback to improve our website. Our analytics cookies used are, Google Analytics. To opt-out of Google Analytics, click here or to find out more information about Google Analytics security and privacy click here.

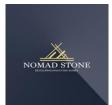
## Social Media

In order to enhance your internet experience and to make the sharing of content easier, some pages on our website contain tools or applications that are linked to third party social media providers such as Facebook, Insta or LinkedIn. Through these tools or applications, the social media service provider may set its own cookies on your device. We do not control these cookies and you should check the social media service provider's website for further details about how they use them.

## Controlling cookies?

Users can decide whether to accept or reject cookies. You can exercise your cookie preferences by clicking on the appropriate opt-out choice when accessing any website provided below.

Web browser controls can be altered, and you have the option to refuse cookies. Functionality alters when cookies have been rejected and it is always a good idea to visit your browser's help menu for more information.



In addition, most advertising networks offer you a way to opt-out of targeted advertising. If you would like to find out more information, please visit http://www.youronlinechoices.com. You may opt-out by clicking here: http://preferences.truste.com/

## Contacting Us

Feel free to contact Nomad Stone Ltd via:

- 1. our website at www.nomad-stone.com
- 2. Landline 01372-572007
- 3. Email us at hello@nomad-stone.com

## Changes to Our Privacy Policy

Nomad Stone Ltd have the right to change this Privacy Policy from time to time and in line with current legislation. Any changes will be immediately posted on our website, and you will be deemed to have accepted the terms of the Privacy Policy on your first use of our website following any changes. We recommend that you check this page regularly to keep up to date.

#### A final Note

Nomad Stone Ltd have adopted to comply with the The Data Protection Act 2018 and the UK's General Data Protection Regulation (GDPR). Each and every employee is held accountable to ensure that they comply with the guidance in this policy any failure to do so goes against the Act and the GDP Regulations.

#### Policy to be revised February 2023